



Privacy Notice – General

This privacy notice informs you of the information we collect from you. In collecting this information, we are acting as a Responsible Party and, by law, we are required to provide you with information about us, about why and how we use your data, and about the rights you have over your data.

Kindly find [enclosed](#) more information on how Remote Metering Solutions will ensure compliance through the means of its POPIA Compliance Programme.

The information that you provided us, i.e. your personal information and your ID, will be used solely for the purposes to open your consumer account with our company, and will under no circumstances be used for any other reason but to allow us to create a profile for you and to use your info for billing purposes.

Remote Metering Solutions commit to protect your privacy and ensure that your personal information is used appropriately, transparently, securely and in accordance with applicable laws.

All personal information that is collected by our company is used in accordance with the purpose for which it was collected. Information collected will not be used for any other purpose before obtaining the individual’s approval, unless the new purpose is required by law.

All data received by our company adheres to the strictest data security, and no data is provided to any third party whatsoever without the proper consent.

By law, you can ask us what information we hold about you, you can see it, and you can ask us to correct it if it is inaccurate.

You can also ask for it to be erased and you can ask for us to give you a copy of the information.

You can also ask us to stop using your information at any time, either by clicking the unsubscribe link at the end of any email communication, or by emailing, us using the following email address compliance@remotemetering.net.

If you have a complaint about our use of your personal information, we would prefer you to raise in with us in the first instance to give us the opportunity to put it right, but you can also contact the Information Regulator’s Office via their website at www.justice.gov.za/inforeg/contact.html or by email at inforeg@justice.gov.za or write to them at:

The Information Regulator (South Africa)
JD House
27 Stiemens Street
Braamfontein
Johannesburg
2001

pretoria	sandton	cape town	durban	bloemfontein
rms house, 53 de havilland crescent, persequor technopark, pretoria t 012 0013 600, f 086 618 0542 po box 110, persequor park 0020, pretoria info@remotemetering.net - www.remotemetering.net	centric house mellis court mellis road rivonia t 0860 767 999 f 086 618 0542	3 rd floor letterstedt house newlands on main newlands t 021 671 1575 f 086 544 4102	unit 8, 1 st floor, 4 the crescent, westway office park, westville t 031 265 8513 f 086 621 6158	8 andre p brink str, langenhoven park, t 051 880 0004 f 086 618 0542